



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Erik L. SMITH

Serial No.: 09/474,138

Filed: December 29, 1999

For: SYSTEM AND METHOD FOR
INTEGRATING CALL DELIVERY FOR
FIXED-SITE AND MOBILITY SERVICES

Examiner: Quynh NGUYEN

Art Unit: 2642

18/E

SMC

2/24/04

RESPONSE TO OFFICE ACTION

RECEIVED

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

FEB 24 2004

Technology Center 2600

SIR:

In response to the Office Action mailed November 20, 2003 in the above-identified application, the following amendments and remarks are respectfully submitted.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.